

NEIGHBOURHOOD LETTINGS PLAN

NEIGHBOURHOOD: KNOWSLEY

LOCAL AUTHORITY: Knowsley Borough Council

Stock Profile:	Neighbourhood Stock Profile general needs 402 HOP properties 11 supported properties 182 LA Stock Profile general needs 421 HOP properties 11 Supported properties 186
CBL/Noms Agreement	Summary: Property Pool Plus managed by Knowsley Borough Council. Costs: £14,180.02 Admin duties and arrangements for these: Onward only have the ability to advertise and shortlist using their CBL. We send over an advert request and are able to access the shortlist when the advert has run. System used: CIVICA Policy (link): PPP POLICY AND NOMINATION AGREEMENTS 2026 Agreement (link): PPP POLICY AND NOMINATION AGREEMENTS 2026
Current Lettings Approach	<i>E.g. in line with Onward Policy – list where we are taking a different approach</i> In line with Onward Lettings Policy 50% to CBL. 50% other across Rightmove, Gumtree, Onward Webiste & Special Projects. Nominations agreements with different projects such as Crisis, Homes England

Special Projects	<i>Details of special projects e.g. RSAP / Housing First / Afghan Refugee Project / Care Leavers (CLAG) / Crisis / Aben / High Rises Preston</i> Housing First, Afghan Refugee Project, and Crisis.
Section 106	<i>Details of scheme and agreement</i> Greenes Road, Whiston. Lyneham Road, Whiston. Windy Arbour, Whiston. Local Lettings Plans have been written up for the delivery of all of these New Build Schemes.
Local Letting Plans	<i>Specific agreements with LA to carry out lettings in a different manor – need list of schemes and arrangements in place. These can only be included where we have specific agreements with the LA</i> <i>Links to any documents</i> Greenes Road, Whiston. Lyneham Road, Whiston. Windy Arbour, Whiston. Local Lettings Plans have been written up for the delivery of all of these New Build Schemes.

Key Challenges / Demand Issues	High demand area – with some ASB issues. ASB Cases in Knowsley in 2023/24 14 ASB Cases. 7 Criminal Behaviour. 3 Noise. 2 Harassment and Intimidation. 1 Drugs																				
Council Tax	<i>Arrangement for council tax on empty properties</i> 6 months exemption applies – LAS Team to advise LCC of any properties that the exemption period has ended on.																				
Performance 2023/2024	<table> <tr> <td>Number of lets</td><td>12</td></tr> <tr> <td>Number of terminations</td><td>16</td></tr> <tr> <td>Void re-let times (GN)</td><td>57.6</td></tr> <tr> <td>Void re-let times (HOP)</td><td>0</td></tr> <tr> <td>Void Relet Time (Supp)</td><td>151.2</td></tr> <tr> <td>TIM 2 – (GN)</td><td>7.8</td></tr> <tr> <td>TIM 2 – (HOP)</td><td>0</td></tr> <tr> <td>Void loss as % of rent due (general and HOP)</td><td>0.65</td></tr> <tr> <td>Terminations within 12 months</td><td>1</td></tr> <tr> <td>Terminations within 18 months</td><td>1</td></tr> </table>	Number of lets	12	Number of terminations	16	Void re-let times (GN)	57.6	Void re-let times (HOP)	0	Void Relet Time (Supp)	151.2	TIM 2 – (GN)	7.8	TIM 2 – (HOP)	0	Void loss as % of rent due (general and HOP)	0.65	Terminations within 12 months	1	Terminations within 18 months	1
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Void Enhancements	<i>Specific arrangements outside of the normal offer</i> NA
Key Local Authority Contacts	<i>Name, email and contact number</i> Housing Lead (strategic) Strategic Housing Lead – Karen Locke ☐ karen.locke@liverpool.gov.uk ☐ Housing Options (operations) Head of Homelessness – Therese Sanders Therese.sanders@liverpool.gov.uk CBL (strategic lead) PPP (Strategic Lead) – Graham Parry ☐ graham.parry@liverpool.gov.uk CBL (operations lead) PPP (Operational Lead) – Leanne Reilly Leanne.reilly@liverpool.gov.uk

NDM sign off:

Review date:

Sign off HoNS:

