

# FIND OUT HOW TO USE YOUR NEW INTERCOM!



## YOUR ACCESS

### OPEN THE DOOR

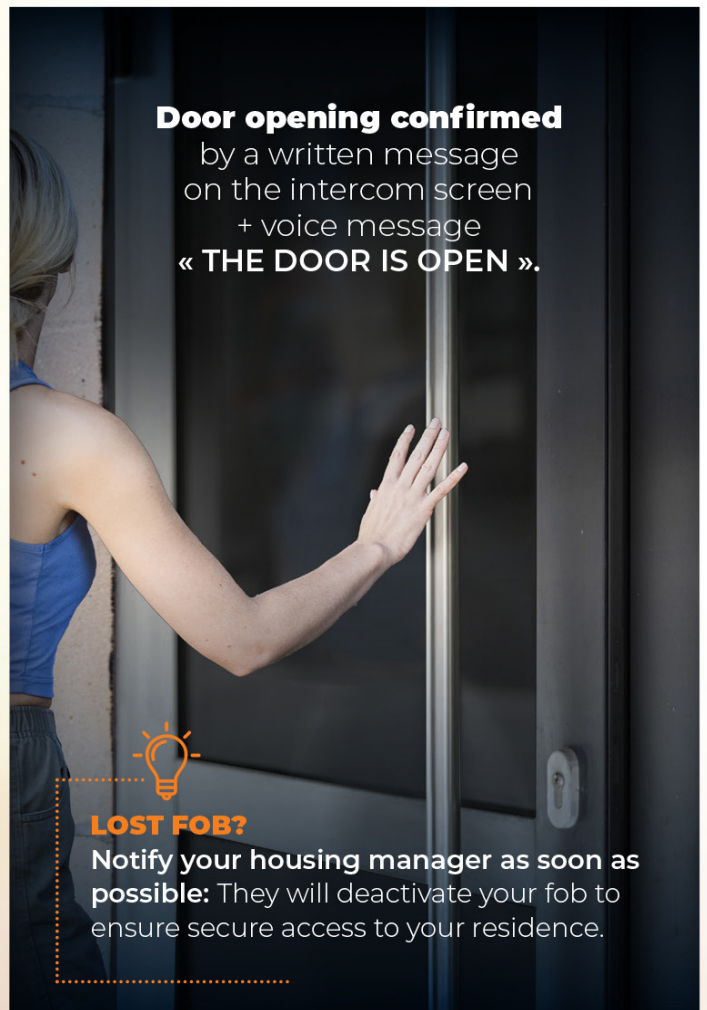
Hold your fob in front of the reader.



If you have  
a **hands-free fob**  
the door opens  
**automatically**  
within a radius of 1 m.

### Door opening confirmed

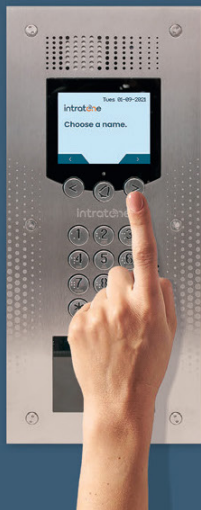
by a written message  
on the intercom screen  
+ voice message  
« **THE DOOR IS OPEN** ».



### LOST FOB?

Notify your housing manager as soon as  
possible: They will deactivate your fob to  
ensure secure access to your residence.

# YOUR VISITORS' ACCESS



Your visitors  
**select your name**  
using the arrows



Then **press** 

If you have a  
push-button intercom,



as they have to do is press  
**the button corresponding**  
to your name.

You receive either  
an **AUDIO CALL** or a **VIDEO CALL**

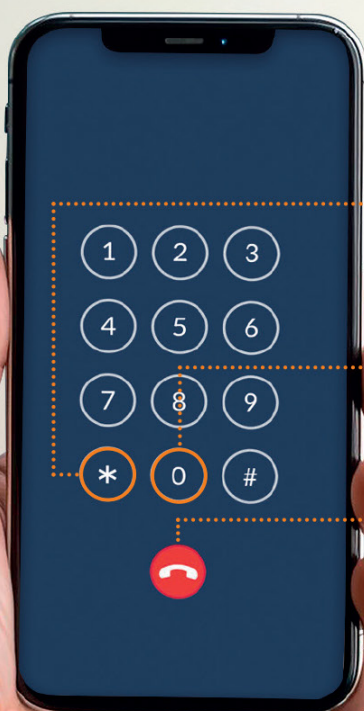


## TIP :

Remember to save the intercom phone number in your phonebook after the 1st call, so that you can easily identify calls from your intercom. This number starts with +33 6 or +33 7 and is between 10 and 14 digits long.




## AUDIO CALL FROM A LANDLINE OR CELL PHONE



When your intercom calls you on your landline or mobile phone, **PICK UP THE RECEIVER AND FOLLOW THE INSTRUCTIONS BELOW :**

Open your door by pressing   
\*unless your housing manager has modified the key

Press the key   
to talk to your visitor

Press the key   
if you do not wish to open the door



## IF THERE IS NO REPLY: :

Your answering machine will not be triggered and the call will be transferred to the 2nd registered number after the 4th ring. In both cases, the answering machine is not triggered.



## VIDEO CALL FROM A CELL PHONE

(subject to your housing manager subscribing to the video option)

To receive video calls, download the  
« My Intercom intratone » free app



### PICK UP

to accept the call from  
your smartphone

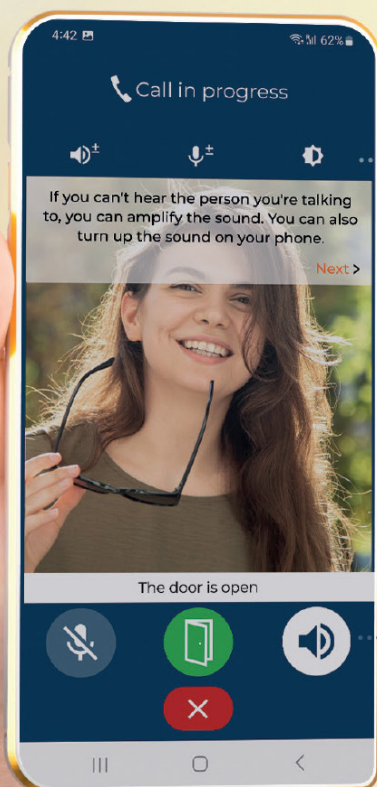


### TALK

to your visitor.



**OPEN** the door  
**OR HANG UP.**



**Sound setting**



**Mic setting**



**Brightness setting**



**Activate/deactivate  
your microphone**



**Open the door**



**Activate/deactivate  
your loudspeaker**



**Hang up**



**IF YOU DON'T ANSWER THE VIDEO CALL**, the intercom will call you on audio on the same number. If you don't answer this 2nd call, it will call you on video and then on audio on the 2nd number registered with your housing manager. In both cases, the answering machine is not triggered.

#### **GOOD TO KNOW:**

Remember to activate your WIFI in case of insufficient network coverage (min 3G).

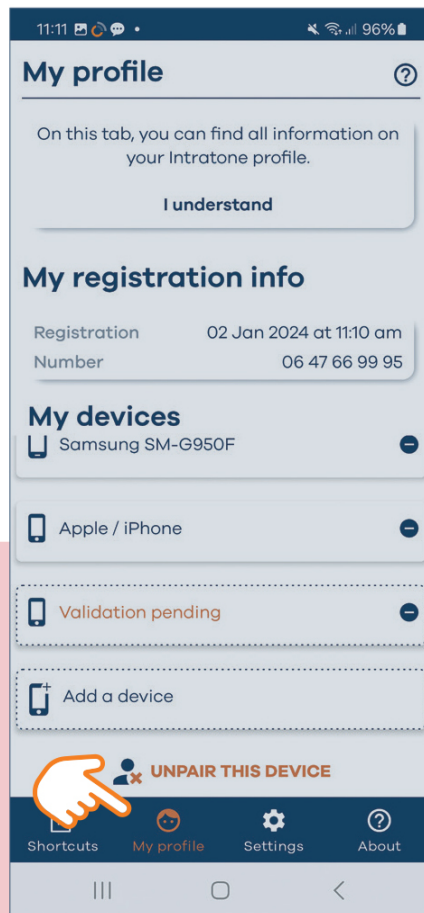


Discover how the app works in video:

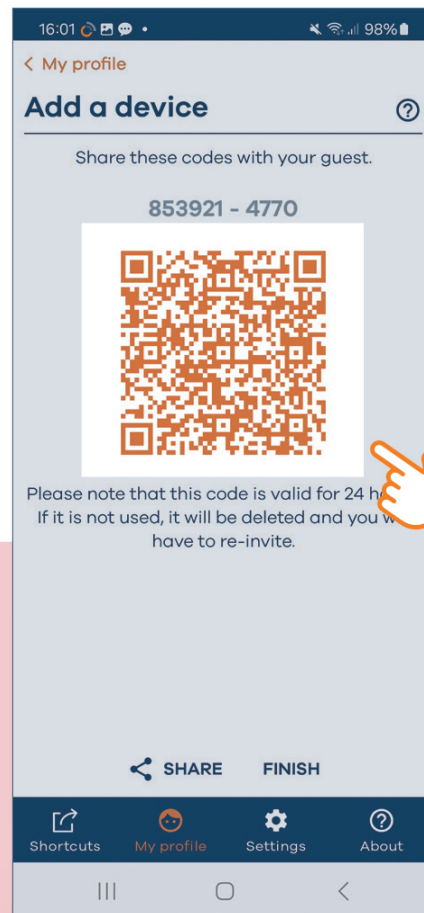
# WOULD YOU LIKE TO **ADD MORE USERS** OR **ADDITIONAL DEVICES** ?

*subject to your housing manager subscribing to the video option*

via « **My Intercom intratone** » app



Click on  
« **My profile** »  
then  
« **Add a device** »



Share the generated  
**QR Code**

Once the QR Code has been scanned and the app registered, the devices are linked and will ring simultaneously.

The first to pick up will receive the video.

Your devices are managed via the « **My info** » menu.



**FIND THE CONFIGURATION**  
« **My Intercom intratone** » app



**DISCOVER  
STEP-BY-STEP HOW TO  
INSTALL THE APP**



**DISCOVER  
THE APP  
IN VIDEO**

**intratone**  
access a better life



10-31-1980 / Certifié PEFC / This product comes from sustainably managed forests and controlled sources / [pefc-france.org](https://pefc-france.org)  
Photo credits PEXELS and FREEPIK | Non-contractual photos | Studio Rose Citron for COGECLEC ZEUK-FLY24-01