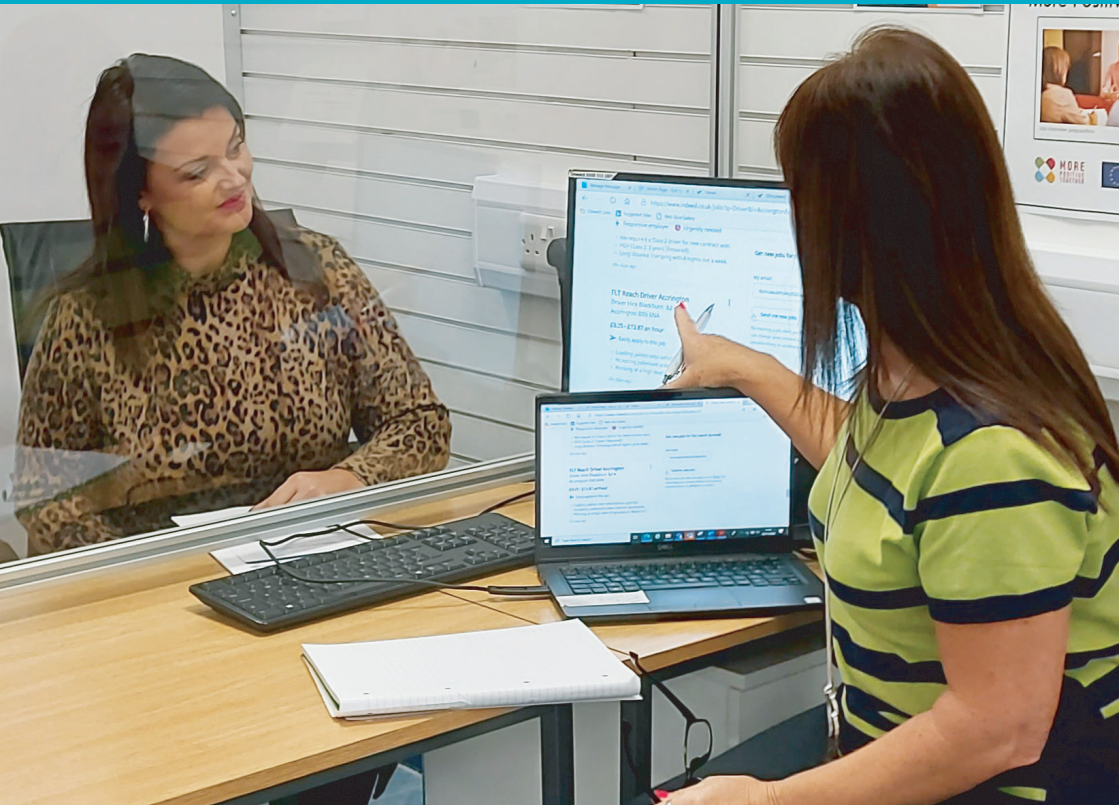


Onward

# 1st Call

Information • Support • Advice • Training



# We are open!

Our opening times are Monday to Thursday  
10am - 12.30pm and 1pm - 3.15pm.

Support can still be accessed on Fridays by calling 01254 238533  
or by emailing [1stcall@onward.co.uk](mailto:1stcall@onward.co.uk)

# Here for you

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## We can help with:

### Employment support:

(Including support through the More Positive Together project)

- Advice, guidance & information
- Job search
- Online job applications
- Creating or updating a CV
- Signposting to volunteering opportunities
- Signposting to training
- 1-2-1 employment mentoring
- Interview coaching

### Financial support & applications:

- Universal Credit
- ESA/JSA new style claims
- Housing Benefit
- Council Tax
- Carers Allowance
- State Pension, Pension Credit advice
- Blue badge/Now card
- Benefit calculations
- Back to work calculations
- Budgeting

### Housing:

- New and existing Be-with-Us applications
- Social housing information/signposting
- Hyndburn Borough Council online homeless portal
- General housing advice

Unit 20, Arndale Centre, Accrington BB5 1EX  
Tel: 01254 238 533 or email: [1stcall@onward.co.uk](mailto:1stcall@onward.co.uk)  
Facebook: [1st Call](#)      Twitter: [@1stCallHyndburn](#)