

NEIGHBOURHOOD PLAN QUARTERLY UPDATE

October 2020

Onward's purpose is to make a positive difference in the communities we serve.

Our Neighbourhood Plans set out service commitments to you and your local area. This update provides you with an overview of some of the key things we have achieved in Greater Manchester over the past quarter to meet these commitments and respond to feedback from customers.

Neighbourhood	Key Achievements
Bolton North	 Continued to address anti-social behaviour in the neighbourhood through working with the local Police, gathering evidence and taking action against perpetrators, as well as supporting victims though the victim champion service Improved existing properties in the neighbourhood by converting a single empty property at New Riven Court into two individual units, both now occupied Supported the local community through funding the Majic Sport and Family Centre drug and alcohol support project via the Onward Community Fund Supported Bolton Council in delivering doorstep visits to promote awareness of local lockdown measures amongst local residents and answer and questions or queries
Bolton South	 Improved the environment in Bolton South through supporting a local residents group in Little Lever to secure £3K worth of funding to build raised flower beds accessible to wheelchair users Continued to support the Men In Sheds project through helping them to provide hanging baskets to residents and community groups in Bolton South to display around the neighbourhood Supported Bolton Council in delivering doorstep visits to promote awareness of local lockdown measures amongst local residents and answer and questions or queries
Westhoughton	 Improved the condition of existing properties in Westhoughton through commencement of a kitchen renewal programme - 21 completed to date Improved the physical environment through supporting the Keep Britain Tidy campaign in Westhoughton and delivering a local Westhoughton gardening competition

Neighbourhood	Key Achievements
Bury & Ramsbottom	 Joint visit carried out at Glenvale Close with Recycling and Waste Management Officer at Bury Council to improve waste management. A leaflet drop will be carried out and skip provided to scheme Berkshire Court residents have done a lot of work to improve the shared gardens. We are supporting residents to set up a community group to apply for funding for further improvements. Joint site audit carried out at Wyndham Park with EST and Regional Scrutiny Board members to monitor standards. Further audits have been scheduled across Bury with EST to discuss concerns with residents and improve service standards
Rivers	 Continued to address antisocial behaviour on the estate through installing CCTV and other security measures, plus through working in conjunction with the local Police Undertaken increased inspections at sites across Rivers to address fly tipping Provided more new affordable homes through the completion of 15 2/3 bed homes for shared ownership as part of the Elizabethan terrace development, and commenced development on site at another nearby site for 27 new homes
Rochdale	Supported the local community by funding the All Saints and Martyrs Church Community hall improvements via the Onward Community Fund
Oldham North	 Improved the condition of existing properties through the commencement of cyclical painting at schemes across the neighbourhood Continued to address antisocial behaviour through funding the Child safety media 'Crucial crew' project via the Onward Community Fund Worked with the police and support services to tackle domestic violence cases, as well as providing reassurance and support work to victims Increased customer engagement through supporting summer school holiday programmes, including delivering 50 art packs to young people in the local area and supporting 8 local residents through a community interpreters course
Oldham South	 Improved the condition of existing properties through cyclical painting and other works, including improvements to car ports in Lyndon Croft that were causing some concern for local residents Improved the look and feel of Cashgate Court through improvements to the canopies and bin stores
Tameside	 Continued to address antisocial behaviour in the area through progressing cases, installing additional security measures at various schemes, and supporting and referring victims for additional support Supported improvements to the Carrbrook Resident's Group community hub facilities through funding from the Onward Community Fund
Hattersley & Mottram	 Improved the local environment through improvements to Waterside Clough, tackling fly tipping on the estate and preparing for the development of a new play area for local children Worked with 50 local residents to deliver the Go Green scheme, which has improved the appearance and local environment of Hattersley Continued to Tackle food poverty through supporting the Bread and Butter Thing, providing low cost quality food helping to make life affordable for local residents, and food packages via the local Food Bank and Mutual Aid groups Supported 23 local residents through the work of a dedicated Hattersley Work and Skills Coach hosted by Onward, resulting in 19 people into training, 11 into volunteering and 2 full time employment. Provided funding to the Friends of the Trans Pennine Trail group, operating in the local area, via the Onward Community Fund

Neighbourhood	Key Achievements
Salford East	 Continued to address antisocial behaviour through joint working and targeted initiatives with the Salford Council Community Safety Team Contributed to tackling poverty and supporting residents into employment through a variety of initiatives including through the Salford Job Club and Working Wardrobe projects Worked with partners in Broughton to fund and support the Foundation 92 Youth and Family engagement project to tackle Social Isolation, Mental Health and Health and wellbeing in the local area Supported ongoing provision at the Naz Centre to The Naz Community Centre to help to improve health and wellbeing, tackle food poverty and social isolation in Broughton Funded the Salford Astronomical Society Observatory improvements via the Onward Community Fund
Salford West	 Continue to address anti-social behaviour in Salford West through working in partnership with external partners New partnerships developed with Salford's Community Safety team to tackle anti-social behaviour Working in partnership with Salford Council to introduce a parking scheme at St Simon Street
Manchester	 Improved the condition of existing properties through commencing a kitchen renewal programme in the area – 11 completed to date Supported some of our elderly residents in Manchester through the 'Write Up your street project', a penpal scheme operating at Eden Court, Mitford Court, Mossclough Court and Hollymount Supported vulnerable customers from across Manchester through providing funding, kitchen facilities and office space at our Renaissance Court office to Open Kitchen, a waste food catering social enterprise, who have supported thousands of Manchester residents during lockdown Supported people to access suitable accommodation through continuing to support the Housing First and Housing SIB projects and other initiatives aimed at tackling homelessness in Manchester Supporting vulnerable customers by progressing the new Oaklands extra care scheme in Fallowfield which will house and support 36 residents over 55, particularly those living with dementia and with cognitive impairment and brain injuries
Cheshire East	 Provided 27 new affordable homes in Cheshire East through the completion of the Falcon Rise development at Congleton Resumed the remodelling programme at Royce Court to provide much needed, modern 1 bed apartments for older residents
Trafford	 Improved the appearance of the neighbourhood through delivering a clearance programme at Oakleigh Court brook Continued to address anti-social behaviour in Trafford, particularly through working in partnership with Trafford Community Safety Team on complex cases
Handforth	 Installation of sprinkler system at properties in Stanley Park Grange in partnership with GMFRS Successfully tackled anti-social behaviour in partnership with local police
Stockport	 Improved the environment across our schemes in Stockport through waste management improvements at a number of schemes including Peak Bank, Harper Court & Elizabeth Avenue, and removing abandoned vehicles working with Stockport Council Worked in partnership with a number of agencies to tackle increases in anti-social behaviour, including through the use of mediation Contributed as part of a partnership approach to developing Stockport's 'Creating Places to Age Well' strategy

In the community.





Supporting the Bread and Butter Thing in Hattersley.



The Elizabethan development in Rivers, Whitefield.

In the community.



Supporting Oldham Council and the local MP with their coronavirus response.



Addressing antisocial behaviour.



Improving the appearance of Hattersley.



Going green in Hattersley.



Supporting Open Kitchen from Renaissance Court.



Progressing new development in Hattersley.