



BRUNSWICK NEIGHBOURHOOD PLAN

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INTRODUCTION TO YOUR NEIGHBOURHOOD PLAN

Onward's purpose is to make a positive difference in the communities we serve. We recognise that each community is unique and requires different services and provisions.

As such, we have supported our partners at S4B to develop a Neighbourhood Plan which sets out the service commitments to Brunswick.

In developing the plan S4B sought customer feedback, particularly through the most recent S4B satisfaction survey, and sourced information from Community Insight which gathered data from more than 50 government agencies to identify the key issues affecting Brunswick and Ardwick.



BRUNSWICK

Brunswick is a neighbourhood on the edge of Manchester city centre famously known as the birthplace of Prime Minister David Lloyd George, who led the Government between 1916 and 1922.

The area boasts a strong sense of community and is a short walk from the vibrant city centre and several university campuses including The University of Manchester to the West. It also features The Apollo Manchester, formerly known as the Apollo Theatre, which is a famous concert venue and Grade II listed building.

Brunswick has great transport links, including proximity to interCity routes, the Manchester Metrolink System, and Europe's busiest bus route.

The Brunswick estate was originally built by Manchester City Council in the late 1960s and early 1970s, but it has since been identified as an opportunity for investment and regeneration.



ONWARD IN BRUNSWICK

Onward is the Neighbourhood Management Partner of S4B, a consortium established by Manchester City Council which includes a number of organisations and experts in development, housing and finance.

S4B is responsible for managing Brunswick and making improvements to the neighbourhood to secure its success for the next 25 years and beyond.

Onward's role in Brunswick is clear: to help make the area a great place to live. To do this, we provide affordable housing to the neighbourhood and help strengthen the community. For more information about the S4B consortium, visit www.S4Bmanchester.co.uk

COMMITMENTS AND OBJECTIVES

Using feedback gathered through research, Community Insight, and the most recent S4B satisfaction survey, S4B has agreed the following commitments to help support customers in Brunswick.

Service commitments

Provide services to tenants, leaseholders, and ground renters in Brunswick to exceed the contract standard.

Proactively respond to issues of antisocial behaviour (ASB)

Make repairs to households in line with the Property Management Standard

In addition, S4B will work with customers and partners to achieve the following objectives in Brunswick.

Objectives

Deliver a new Extra Care scheme containing 60 apartments, a restaurant, gardens, a hairdressers and community spaces

Investigate the impact of coronavirus on customers lives and on service provision, whilst supporting the community

Enhance our digital services and ensure more customers than ever before can access our services online

HOLDING S4B TO ACCOUNT

Onward and S4B are eager to work with customers and local groups to improve the neighbourhood and services in Brunswick.

If you would like to share you views or express interest in helping S4B achieve its objectives, please get in touch with Sharon Thomas on 0300 555 0128, or visit the S4B office located in the Brunswick neighbourhood.

S4B office, 15 Brunswick Street, Manchester. M13 9SU

For more information visit www.s4bmanchester.co.uk

