

THE ONWARD NEWSLETTER: TELL US WHAT YOU THINK

In February we launched our customer newsletter to be published every three months. The newsletter is designed to let you know about the great work we're doing in your community and update you on the issues that matter to you most.



We're working on the next issue of the newsletter, and this time we want your input!

Please complete this feedback form and help us design the next issue.

- 1) In your opinion, what paper size should the Onward newsletter be? Please tick.

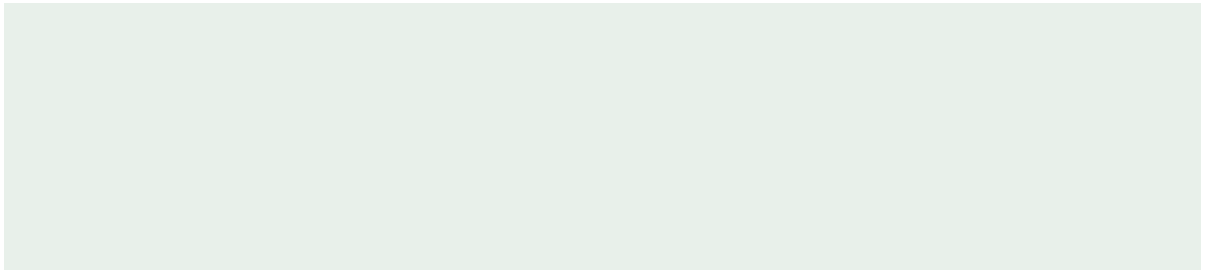
 <p>A3</p> <input type="checkbox"/>	 <p>A4</p> <input type="checkbox"/>
29cm wide x 42cm high	21cm wide x 29cm high (standard letter size)

- 2) What length should the Onward newsletter be? Please tick.

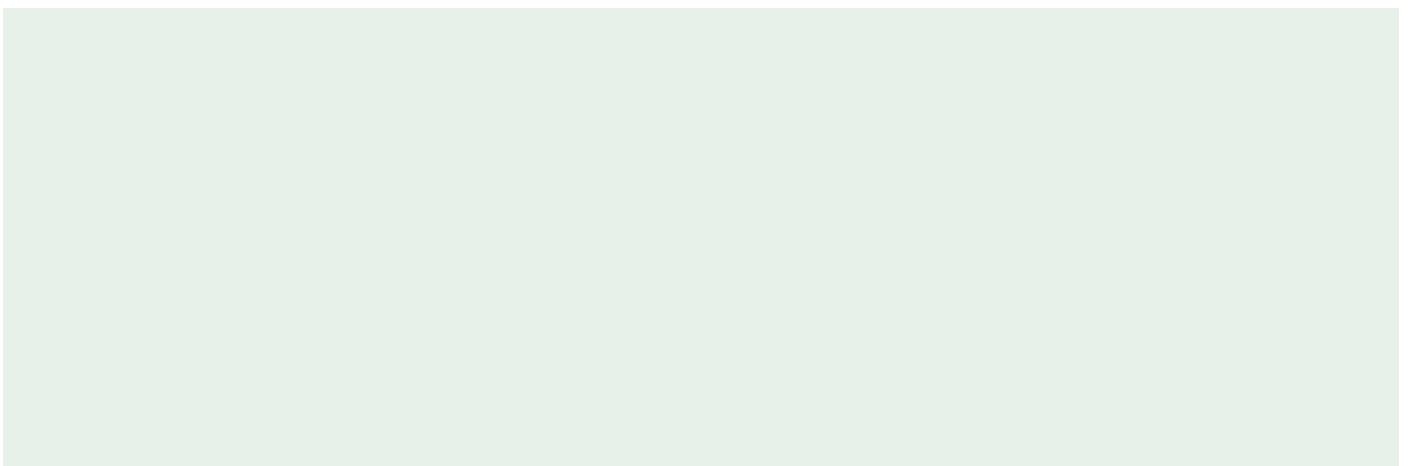
<input type="checkbox"/> 2-4 pages	<input type="checkbox"/> 4-8 pages
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3) What would you most like to see included in the newsletter?

- Repairs service update
- Service charges update
- What we're doing to support you through coronavirus
- What we're doing in your region
- Directory of useful Onward contacts
- Positive stories from your community
- Spotlight on an 'Everyday Hero'
- How we're tackling antisocial behaviour
- What major plans we have for the future
- What we're investing our money in
- Customer competitions
- Money advice
- Other. Please specify



4) Do you have any other comments about The Onward newsletter? Do you have some great ideas? Please let us know:



Thank you for your feedback!

If you would like to be contacted again about
The Onward Conversation newsletter, please tick this box.

Please email your completed feedback form to emily.burke@onward.co.uk
by April 27, 2020.