



Creating positive spaces

## MY ONWARD CUSTOMER PORTAL ACCOUNT

### Free Prize Draw

#### Terms and Conditions

1. The prize draw is open to all Onward Tenants (Onward Homes Ltd & Contour Homes Ltd) aged 18 years or over who have activated a **My Onward Portal Account** from Tuesday 14 January 2020, except employees of Onward, their families, agents or any third party directly associated with administration of the prize draw.
2. The prize draw is free to enter and you will be automatically entered into the prize draw when you apply for and subsequently activate a portal account. This includes
3. The launch date **10am on Tuesday 14 January 2020**. The closing date of having applied and activated your account is **11:59pm on Thursday 27 March 2020**. By then you will need to have activated this account by signing in with your email address and password. Entries received after this time will not be accepted.
4. You must be a current tenant as at 14 January 2020.
5. Onward accepts no responsibility for entries not successfully completed due to a technical fault [technical malfunction, computer hardware or software failure, satellite, network or server failure] of any kind.
6. 3 winners will be chosen by random draw supervised by an independent person on **Thursday 30th January, Thursday 27<sup>th</sup> February , 26<sup>th</sup> March 2020** ("Draw Dates").
7. The winner will receive an **Amazon Fire 7 with Alexa 7 Inch 16GB Tablet**
8. The winner will be notified by email or telephone the **Friday following the draw**.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
10. Onward reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond Onwards control makes it necessary to do so.
11. The decision of Onward regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
12. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Onward reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
13. Onward reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
14. Insofar as is permitted by law, Onward, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Onward, its agents or distributors or that of their employees. Your statutory rights are not affected.
15. Personal data supplied during the course of this promotion will only be processed as set out above and in Onwards Privacy Policy.
16. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
17. Onward, 12 Hanover Street, Liverpool L1 4AA is the promoter of this prize draw.